

**eStatement Enrollment Agreement**

WELCOME to McKenzie Banking Company/Foundation Bank eStatements...the easy and convenient way to receive your periodic or monthly Bank Statements in electronic form. eStatements contain the same information as paper statements, with additional features including a larger check/deposit image view (front & back) with a simple click, and search capabilities within the statement (by a word, check number, amount, etc.).

McKenzie Banking Company/Foundation Bank's eStatement Enrollment Agreement ("Agreement") governs use of the McKenzie Banking Company/Foundation Bank eStatements and by using eStatements, Customer agrees to the following Terms and Conditions. This Agreement will be governed by and interpreted in accordance with Federal laws and regulations, or to the extent there is no applicable Federal law or regulation, by the laws of the State of Tennessee. By accepting the Terms & Conditions below, you agree to use eStatements only for bona fide and lawful purposes permitted under this Agreement. In this Agreement, the Customer is referred to as "you", "your", "they" or "their". McKenzie Banking Company/Foundation Bank is referred to as "Bank", "we", "our" or "us". Unless otherwise required by law, the Bank may amend this Agreement without prior notice to you. If Bank chooses or is required by law to notify you of changes to this Agreement, the Bank may mail or e-mail a message to the Customer's current address of record at Bank.

**TERMS & CONDITIONS:**

1. eStatements will be generated at the end of the month, therefore, in order to receive your monthly statement for the current month, Bank must receive the eStatement Enrollment Agreement form on or before the 20<sup>th</sup> of the month.
2. eStatement system requirements are as follows for all devices. 1GHz or better processor with at least 64 MB of RAM is recommended, as well as: 1) Any PDF reader application (Adobe Reader, Foxit Reader, Google Chrome, etc.) is required to view and/or print PDF documents downloaded from the eStatement application; 2) High speed internet connection recommended. **HTML5 – Desktop/laptop computer:** a) Any PC with an internet browser that supports HTML5: Firefox (10 or higher), Chrome (10 or higher), Internet Explorer (10 or higher), Safari (5.1 or higher), or Opera (12.10 or higher); **HTML5 – Mobile:** a) Any mobile device (iOS or Android) with an internet browser that supports HTML5 integration.
3. Customer must have a valid e-mail account. eStatements may also be sent to a secondary e-mail account, for example: your CPA.
4. **Customer is encouraged to add MCKENZIE@my-estatement.com to their email address book to ensure successful delivery of their eStatement notification email.**
5. To enroll in eStatements, Customer must complete and sign the form below. Upon receipt of form, Customer understands that further delivery of paper statements via US Postal Mail will cease. Customer may request paper statements by sending their requests to McKenzie Banking Company, PO Box 220, McKenzie, TN 38201. However, once Customer signs the Agreement for eStatements and then requests a paper statement in addition, there may be a fee to produce that paper statement.
6. Upon enrollment in eStatements, Customer will automatically receive Overdraft Notices on their account(s) via e-mail notification.
7. Customer agrees to keep Bank informed of any change to their e-mail address by advising Bank via telephone, fax, e-mail or with a signed written notification sent to McKenzie Banking Company, PO Box 220, McKenzie, TN 38201 and dropped off at any McKenzie Banking Company/Foundation Bank Branch.
8. Customer may withdraw their consent for eStatements via telephone, fax, e-mail or by sending written notice to McKenzie Banking Company, PO Box 220, McKenzie, TN 38201. Upon withdrawal, the bank statement will be sent in paper form to their address of record via US Postal Mail. In this regard, Customer agrees to keep Bank informed of any change to their physical address.
9. Following termination of eStatements by either party, a new Agreement will be required to reinstate eStatements.
10. Customer will be notified via e-mail when their eStatement is ready. The e-mail will contain a link in which to login to retrieve their eStatement. Customer will be prompted to enter their \*Primary E-mail Address and \*Primary Account Number, and create a password to view their monthly statement. Password criteria must be at least 8 characters; alpha-numeric, at least 1 upper case and 1 lower case. eStatements will be held continually at the link provided and accessible anytime through our website ([www.bankmbc.com](http://www.bankmbc.com) or [www.foundationbank.org](http://www.foundationbank.org)) for a consecutive 12 month period.
11. Customer is strongly encouraged to save and download a pdf version of their monthly statement to a folder on their personal computer for future reference purposes. If an account is closed or a customer discontinues their relationship with the Bank, access to the monthly statements will no longer be accessible.
12. Customer further agrees to indemnify and hold us harmless from and against any and all loss, cost, damage, liability, or exposure (including reasonable attorney's fees) that we or they may suffer or incur as a result of the unlawful use, unauthorized use, or misuse by any person of any such e-mail or electronic version of statement. Customer shall bear the entire risk for unauthorized use thereof whether or not they are negligent.

Customer Name: \_\_\_\_\_

\*Primary E-Mail Address: \_\_\_\_\_

Secondary E-Mail Address (See #3 above): \_\_\_\_\_

\*Primary Account #: \_\_\_\_\_ (this number is what you will use the first time you click on the link to retrieve your eStatement)

Add'l Account #: \_\_\_\_\_ Add'l Account #: \_\_\_\_\_ Add'l Account #: \_\_\_\_\_ Add'l Account #: \_\_\_\_\_

**By signing below, you agree to the Terms and Conditions of this eStatement Enrollment Agreement:**  
(Return the completed and signed form to one of our McKenzie Banking Company/Foundation Bank locations)

Customer Signature \_\_\_\_\_ Date: \_\_\_\_\_

**BANK USE ONLY:**

Branch #: \_\_\_\_\_ CSR Initials: \_\_\_\_\_ Date: \_\_\_\_\_  Enter in CSI  Accept Disclosure  
 CIF Comments-ES  Chgd DDA Stmt Cycle  Chgd Email in CIF  Scanned form into Bank Manager  
Customer SS#: \_\_\_\_\_  If applicable, sent copy of form to customer Account Type: \_\_\_\_\_